**RESUME**

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| **Candidate Name** | Mohammed Jawed Akhter Khan | **Skype ID** | Jak.jawed1 |
| **Contact** Mobile**#** | +91 7991163716 / 9032328430 | **Email ID** | jak.jawed@gmail.com |
| **Passport #** | R6855777 valid up to 2028 | **Location** | Hyderabad |

**OBJECTIVE:**

A challenging career as an SAP BASIS by providing seamless support and to explore my potential fully and contribute to the organizational growth both individually as well as a team.

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| **IT EXPERIENCE** |

* Having more than 5 years in the field of SAP Basis Net Weaver Exp. out of total 10 years of IT Exp.
* Last worked as ‘SAP Basis consultant for Intone Networks India Pvt.Ltd.
* Giving support for different projects they are using Oracle DB and MSSQL on Windows and Linux
* One full cycle SAP implementation and upgrade.
* About 4 Years of experience in IT industry in Project Management, System Analysis, Design & Dev.
* More than 2 Years’ experience as IT Technical Support Engineer.
* Having offshore experience of working for global customer with excellent communication skills.

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| **Technical Skill** | | | |
| **Technology** | **Tools** |
| SAP | ERP6.0, EHP 7.0 Solution Manager 7.2, Net Weaver 7.5 & SAP BI, CRM7.0 |
| Platforms | Windows 2008, RHEL 6.x SUSE Linux |
| Databases | Oracle 11.2, SQL Server 2008 and 2012 |
| Microsoft exposure | MS Word, Power Point, Excel and MS Access, Outlook |
| Reporting Tools | Crystal Report, SSRS |
| Other Skills | Asp.Net, Vb.Net, Jscript, CSS, Html |

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| **Education** | | | |
| **Degree** | | **College / University / Institution** | **Year of Passing** |
| M.C.A (Master’s degree of Computer Application) | | U.P Technical University Lucknow | 2005 |
| B.Sc. (Bachelor’s degree of Industrial Chemistry) | | A.M.U Aligarh | 2001 |

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| **Employment History** | | | |
| **Company Name** | **Designation** | **Start date** | **End Date** |
| **Intone Networks India Pvt.Ltd Hyderabad** | Technical Lead | 3rd April 2019 | 30th Sep 2019 |
| **Intone Networks India Pvt.Ltd Hyderabad** | Technical Lead | 22nd Dec 2016 | 28 Feb 2018 |
| **Saudi Electricity Company** (**SEC**) with Al Yamama Company, Dammam 31422. KSA | Sr. System Analyst | 14th Sep 2010 | 1st Feb 2016 |
| **Saudi Electricity Company** (**SEC**) with Abdullah H AL Mutawa Company, Dammam 31422. KSA | System Analyst | 1st March 2009 | 14th Sep 2010 |
| Tetra Lion Infotech Private Limited Pitampura New Delhi, India | Technical Support Assistant | 3rd Feb 2006 | Nov 2008 |

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| **Domain Technical Expertise** | | |
| **Domain** | **Specific Area in Technical** |
| **SAP BASIS / NETWEAVER:** | * SAP installation on all Dev, QA, Production and training systems on different databases and operating systems. * Upgrade from ECC EHP 6 to EHP7. * System Copy (Homogenous)/Refresh for ECC * Client Administration (Create/Copy)-both remote & export import. * Support Package upgradation. * Kernel upgrade. * Implementation SAP note in SNOTE. * Security Administration in SAP like reset password, lock & unlock user, changing user information, Profiles, Roles etc. * SAP System monitoring (ABAP and JAVA) * Scheduling standard background jobs. * Analysis of system logs and ABAP dumps. * Creation of logical system and assignment to client. * SAP Integration and Configuration. * Configuration of TMS. * Starting up and shutting down SAP Systems. * Operation Modes Configuration. * Monitoring Background Jobs, Work Processes and System logs. * Maintaining SAP profile parameters (Static / Dynamic). * SAP system Backup using BR tools. * Solution Manager Installation and Configuration and Activities like System preparation & Basic configuration. * Maintaining designed documentation. |
| **SAP DATABASE:** | * Database Installation and Upgrade on Linux and Windows. * Database Administration and Monitoring and Trouble shooting. * Configuring Database listener. * Table space creation and maintenance. |
| **WEB APPLICATION:** | Experience in developing Windows & Internet web applications using ASP.NET, VB.NET, J QueryExperience in designing databases like SQL Server 2005/2008, RDLC, Related technologies: XML, XSL, XSLT, XPATH and XML schema. |

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| **Current Projects** | |
| **Client Description** | | **Zoetis** is the world's largest producer of medicine and vaccinations for pets and livestock. The company was a subsidiary of Pfizer, the world's largest drug maker **USA.** |
| **Role** | | SAP Basis consultant |
| **Operating System** | | Linux 2.6, Linux 3 and Windows Server 2008 |
| **Database** | | Oracle 11.2 |
| **Skills** | | BASIS (Net weaver) |
| **Environment** | | SAP |
| **Contribution** | | * Implement OSS Note Correction instructions. * Daily mail handling like access keys, client opening etc. * Support Pack Upgrades * Client Administration (Create/Copy)-both remote and export import. * Object key registration in service marketplace * Configuration of TMS. * Implementation of Support Package, Add-on and latest kernel upgrade. * Monitoring Background Jobs, Work Processes and System logs. * Analyzing various database logs. * Table space creation and maintenance. |
| **Start Date** | | April 2019 |
| **End Date** | | Sep 2019 |
| **Team Size** | | 4 |

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| **Client Description** | **Zoetis** is the world's largest producer of medicine and vaccinations for pets and livestock. The company was a subsidiary of Pfizer, the world's largest drug maker **USA.** |
| **Role** | SAP Basis consultant |
| **Operating System** | Linux 2.6, Linux 3 and Windows Server 2008 |
| **Database** | Oracle 11.2 |
| **Skills** | BASIS (Net weaver) |
| **Environment** | SAP |
| **Contribution** | * SAP installation on all Dev, QA, Production and training systems on different databases and operating systems. * system landscape understanding * Daily mail handling like access keys, client opening etc. * Support Pack Upgrades * System Copy(homogenous) * Implement OSS Note Correction instructions. * Client Administration (Create/Copy)-both remote and export import. * Working knowledge on web (https), - SAP (SNC), LDAP * Object key registration in service marketplace * User Authorizations and Role creation * Lock management and update administration. * Logon groups and SAP logon file creation to enable load balancing. * Configuration of TMS. * Implementation of Support Package, Add-on and latest kernel upgrade. * Operation Modes Configuration. * Monitoring Background Jobs, Work Processes and System logs. * Maintaining SAP profile parameters (Static / Dynamic). * SAP system Backup using BR tools. * Experience with SAP Portals Single Sign On (SSO), ADS * Solution Manager Installation and Configuration and Activities. * Database Monitoring and Trouble shooting. * Analyzing various database logs. * Configuring Database listener. * Table space creation and maintenance. |
| **Start Date** | Dec 2016 |
| **End Date** | Feb 2018 |
| **Team Size** | 10 |

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| **Older Projects 1** | |
| **Description** | | **Al Yamama Company K.S. A** |
| **Client** | | Al Yamama Company Dammam |
| **Role** | | Basis Consultant |
| **Operating System(s)** | | MS Win2008 |
| **Database** | | MS-SQL 2005 |
| **Skills** | | BASIS |
| **Environment** | | SAP ECC 6.0 |
| **Contribution** | | * SAP system licensing * SAP OS/DB Migration * Object key registration in service marketplace * User Creation and Administration * User Authorizations and Role creation * Pleasant experience in tool SU24 for maintenance of authorization objects/keys in transaction base. * SAP System monitoring (ABAP and JAVA) * Scheduling standard background jobs to keep system running smoothly. * Lock management and update administration. * User Group Administration. * Analysis of system logs and ABAP dumps. * CRM Configure solution database in SAP CRM 2007 * Logon groups and SAP logon file creation to enable load balancing. * Client Administration (Create/Copy)-both remote and export import. * Configuration of TMS. * Maintaining the RFC connections between different SAP systems using SM59 * Implementation of Support Package, Add-on and latest kernel upgrade. * Starting up and shutting down SAP Systems. * Operation Modes Configuration. * Monitoring Background Jobs, Work Processes and System logs. * Maintaining SAP profile parameters (Static / Dynamic). |
| **Start Date** | | Sep 2015 |
| **End Date** | | Feb 2016 |
| **Team Size** | | 5 |

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| **Older Projects 2** | |
| **Description** | | **Saudi Electricity Company (SEC)-KSA** |
| **Client** | | Saudi Electricity Company Dammam |
| **Role** | | Net weaver Basis consultant |
| **Operating System** | | Red Hat Linux 5.5 SUSE Linux and Windows Server 2008 |
| **Database** | | Oracle 11.2 |
| **Skills** | | BASIS (Net weaver) |
| **Environment** | | SAP R/3 **4.6**C and SAP ERP 6.0 |
| **Contribution** | | * SAP installation on all Dev, QA, Production and training systems on different databases and operating systems. * Oracle Database administration using SAP utilities. * System Copy(homogenous) * Client Administration (Create/Copy)-both remote and export import. * SAP System monitoring (ABAP and JAVA) * Working knowledge on Single Sign On * Working knowledge on web (https), - SAP (SNC), LDAP and/or Active Directory * SAP system licensing * Object key registration in service marketplace * User Creation and Administration * User Authorizations and Role creation * Pleasant experience in tool SU24 for maintenance of authorization objects/keys in transaction base. * Lock management and update administration. * Resolving spool requests with errors. * Logon groups and SAP logon file creation to enable load balancing. * Configuration of TMS. * Maintaining the RFC connections between different SAP systems using SM59 * Implementation of Support Package, Add-on and latest kernel upgrade. * Operation Modes Configuration. * Monitoring Background Jobs, Work Processes and System logs. * Maintaining SAP profile parameters (Static / Dynamic). * SAP system Backup using BR tools. * Solution Manager Installation and Configuration and Activities like System   preparation & Basic configuration.   * SAP Router Configuration and maintenance * Database user management and security. * Database backup and restore and recovery. * Database Monitoring and Trouble shooting. * Analyzing various database logs. * Configuring Database listener. * Table space creation and maintenance. |
| **Start Date** | | Aug 2012 |
| **End Date** | | Sep 2015 |
| **Team Size** | | 8 |

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| **Web Projects** | |
| **Project Name** | Facilities Management System |
| **Client** | General Services Business Line / Facilities Management Sector (SEC). |
| **Project Location** | Saudi Arabia Dammam |
| **Project Description:**  Facilities Management System Website is part of SEC intranet; it is available to all services provided by SEC Facilities Business information. About its Services provided within the sector as well as to the SEC users. | |
| **Role / Responsibilities** | Team Lead / Design, Analysis, Trainer |
| **Contribution:**   * Gathering the requirements and analysing the feasibility of the Requirements * Generating documents related to Business requirement, Functional requirement and Interface * Requirement Ambiguity Testing – Identifying gaps at the initial stages * Create and maintain traceability matrix, ensuring full functional coverage * Interacting with the client on business decisions/issues * Issue tracking and resolving * Handling the PMO for the project | |
| **Environment:** MVC, ASP.NET, VB.NET, ASP, HTML, XML, VBSCRIPT, JAVA SCRIPT, SQLSERVER | |
| **Start Date** | Dec 2011 |
| **End Date** | July 2012 |
| **Team Size** | 5 |

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| **Project Name** | Planning System |
| **Client** | General Services Business Line / Facilities Management Sector (SEC). |
| **Project Location** | Saudi Arabia Dammam |
| **Project Description:**  This is a Web based program for keeping record of SEC (FMD) employee information. It provides information of employee Details of Vacation, Training, Expenses (Actual & Budget) to obtain instant information by any employee from anywhere utilizing Sec-intranet. | |
| **Role / Responsibilities** | System Analysis, Prepared Business Blue Print |
| **Environment:** SharePoint 2010, Microsoft InfoPath Designer 2010) ASP.NET, Windows 7 | |
| **Start Date** | May 2011 |
| **End Date** | Dec 2011 |
| Project Name | KEY PERFORMANCE INDICATORS |
| **Client** | General Services Business Line / Facilities Management Sector (SEC). |
| **Project Location** | Saudi Arabia |
| **Project Description:**  Key Performance Indicator developed for Saudi Electricity Company. Performance Indicator web enabled application software to obtain following. | |
| **Role / Responsibilities** | Design Analysis and Programming |
| **Environment:** ASP.NET with Vb.Net, SQL Server2005, 2010 Windows7 Servers IIS7.0, MS SQL Reporting Services 2005 | |
| **Start Date** | Nov 2010 |
| **End Date** | May 2011 |
| **Team Size** | 3 |

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| **Project Name** | | FACILITIES INFORMATION SYSTEM |
| **Client** | | General Services Business Line / Facilities Management Sector (SEC). |
| **Project Location** | | Saudi Arabia |
| **Role / Responsibilities** | | System Analyst  /Programmer |
| **Environment:** ASP.NET, VB.net, SQL Server 2005 Windows7 Servers Server XP Advanced, IIS6.0, MS SQL Reporting Services 2005 | | |
| **Start Date** | Jan 2010 | |
| **End Date** | Nov 2010 | |
| **Team Size** | 3 | |

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| **Project Name** | | Online Weekly Report |
| **Client** | | General Services Business Line / Facilities Management Sector (SEC). |
| **Project Location** | | Saudi Arabia |
| **Role / Responsibilities** | | Programmer |
| **Environment:** ASP.NET, VB.net, SQL Server 2005 Windows7 Servers Server, IIS6.0, SQL Reporting Services 2005 | | |
| **Start Date** | March 2009 | |
| **End Date** | Jan 2010 | |
| **Team Size** | 3 | |

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| **Company Name** | Tetra Lion Infotech Private Limited |
| **Client** | UK, USA, Australia |
| **Project Location** | New Delhi India |
| **Company Description:**  This organization is an international call center and Software development dealing in outsource for UK and USA. | |
| **Role / Responsibilities** | IT Engineer |
| **Start Date** | Feb 2006 |
| **End Date** | Nov 2008 |

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| **Personal Details** | | | | |
| **Candidate Name** | **Father Name** | **Passport No** | **Passport expired** |
| Mohammed Jawed Akhter Khan | Noorul Hoda Khan | R6855777 | 2028 |
| Religion | Email | Marital Status | Nationality |
| Islam | Jak.jawed@gmail.com | Married | India |

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| **Languages Known** | | | | |
| **Language** | **Reading** | **Writing** | **Speaking** |
| English, Hindi & Urdu, Arabic | Yes | Yes | Yes |

**Extra-Curricular Activities:**

I have been an outdoor enthusiast and have participated in State level adventure, hiking &

mountaineering activities. I have also excelled as a University football player.

**Hobbies:**

Playing Football, listening to music, Reading IT Magazines

**References:**

Vidya Sagar: (Intone Network Pvt. Ltd) Hyderabad India: +91- 9885090091

Anwar Hussain (Al Yamama Company) Dammam KSA: +91- 9619207466

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| Date: ...........................  Place: Hyedrabad (India) | Md. Jawed Akhter Khan |